

QUALITY POLICY

One Day It Might

Owen Mumford aims to delight its customers through the timely delivery of safe and reliable products that are manufactured in accordance with our documented quality system and are supported by a team that exceeds customer expectation.

Quality objectives have been established to ensure we do delight our customers and comply with regulatory requirements. These objectives will be monitored and reviewed by the Board on a quarterly basis to maintain the effectiveness of our system and drive continuous improvement.

The products we provide change people's lives. In meeting the demands of the business, its customers and end users, we should treat each part of our sales, marketing, design, manufacturing and distribution activities as if the product were to change the life of our nearest and dearest because one day it might.



15 SEP 2005 .

Adam Mumford
Managing Director